

FREQUENTLY ASKED QUESTION AND ANSWERS

Question: Who is Eagle Waste & Recycling, Inc.?

Answer: Eagle Waste & Recycling, Inc. provides trash and recycling services to thousands of commercial and residential customers in Northern Wisconsin out of two operating locations in Eagle River and Ashland.

Question: What is a container?

Answer: A container is a cart on wheels. One 64-gallon container will be provided to each household for trash collection.

Question: How much will this container cost me?

Answer: The good news is there is no cost for the container. A monthly charge will continue to be billed by the City for residential garbage collection service.

Question: Can I change the size of the trash container?

Answer: If you need a larger container for trash, you are able to upgrade from a 64-gallon to a 96-gallon cart for an additional fee of \$3/month. Please call our office at 715-477-0077 if you would like to increase your container size.

Question: Where do I put the container for pick-up?

Answer: The container should be placed in the same location it was delivered by Eagle Waste no later than 7:00am on your scheduled collection day. The container must be placed in a position where the automated truck has access to grab and dump it. The container should be placed at least three feet away from parked cars, trees, mailboxes etc. Because of the fully automated system, all trash must be placed within the container. Trash not placed within the container will not be picked up unless it has the appropriate sticker purchased through the city.

Question: Has my solid waste collection day changed?

Answer: You have received a map from the city that will show your designated day. A map can also be found on our website at www.eaglewasteandrecycling.com.

Question: How do I know what I can recycle?

Answer: A list of all materials you can recycle is attached. Place all recyclables in the containers located at the city drop-off locations using **NO PLASTIC BAGS or TWINE**. Plastic bags are not able to be recycled and cause problems with the recycling sorting equipment. All recyclables should be placed loosely into 8 yard containers.

Question: How will holidays affect my pickup schedule?

Answer: Eagle Waste & Recycling, Inc. will be picking-up on all holidays with the exception of Christmas. If Christmas falls on or before your collection day, you will be picked up one day later. For example, in 2014, Christmas falls on a Thursday. Wednesday customers will not be affected. Thursday customers will be picked-up Friday and Friday customers will be picked-up Saturday.

For additional information, please visit us at www.eaglewasteandrecycling.com. Eagle Waste and Recycling, Inc. is committed to providing you with the finest service possible delivered with a sincere attitude of appreciation!

Eagle Waste and Recycling, Inc.